A non-profit, continuum of services provider is dedicated to supporting older adults so they can live happy, healthy and active lives in order to experience life the way they want to in retirement.

Maple Knoll Communities, Inc. includes the exceptional retirement communities of Maple Knoll Village and The Knolls of Oxford, Maple Knoll Outreach Services for Seniors, three affordable HUD Senior Living Residences, Village Home Health and Hospice, WMKV 89.3 and 89.9 FM Radio Station, a Montessori Child Center, and the Hemsworth Wellness Center.

Since 1848, Maple Knoll Communities, Inc. has offered innovative, holistic residential and community-based programs that improve the quality of life and respond to individuals’ changing needs as they age and is a nationally recognized leader in the care and support of older adults.

Maple Knoll Communities is also proud to be a leader in innovative services, accommodations and care.

Maple Knoll is a great asset to our community. When meeting with prospective new companies who are contemplating moving into Springdale we always mention Maple Knoll and its magnificent campus and array of services. As Mayor of the city of Springdale for the past 21 years I have said quite often that Maple Knoll is one of the crown jewels of our city.

- Doyle H. Webster, Springdale Mayor

Maple Knoll Village has provided us a wonderful community where we can feel taken care of free of the natural worries of life. We enjoy our lifestyle here, and are very happy!

- Helen and Bob Watkins, Maple Knoll residents
mission statement

Maple Knoll Communities, Inc. is recognized as a growing provider of outstanding senior communities and services that allow those we serve to thrive in a stimulating and dignified environment. This will be accomplished through creativity and responsible fiscal stewardship.

Vision Statement

Maple Knoll strives to deliver the best lifestyle possible through its comprehensive options, amenities, and services. Maple Knoll strives to create the best time in life for its residents, clients and members.

Living at Maple Knoll means I have been able to do many things I didn't have the time or opportunity to do before.

Jack Hughes, Maple Knoll resident

Corporate Philosophy

Aging is a normal life process which people experience in different ways.

Old Age should not limit or change a person's right to experience life to its fullest through self-determination.

A Caring Community recognizes that people are individuals with changing needs and seeks innovative approaches which emphasize each person's wholeness.

Services should provide opportunities for personal growth, fulfillment, and choice.

Education, Training and Research are important aspects of improving the quality of life and should be carried out in a manner which recognizes an individual's privacy, dignity, and life style.

A Charitable Corporation exists for and is responsible to the community which it serves.

A Comprehensive Program for the Elderly goes beyond the provision of services within its own community and attempts to effect changes within society which lead toward a fuller life for all older people.

Friends and Supporters of Maple Knoll Communities

The celebration of our 170th Anniversary is an opportunity to share our historic milestones, myriad achievements and many innovative firsts since our origin in 1848. The longevity of Maple Knoll Communities is a testament to our commitment to quality, strength and growth in a challenging economy where there is competing demand in senior care.

The industry of senior services has seen many changes over the years. Through these changes, Maple Knoll Communities has continued to remain true to its non-profit mission of allowing those we serve to thrive in a stimulating and dignified environment. Our organization has taken innovative steps in our operation planning to continue to push forward and to grow and provide quality through all of our programs and services.

Formal collaborations with The University of Cincinnati and Miami University have brought intergenerational relationships, opportunities to age in place, telehealth services and more to the halls of our campuses. A Joint Venture with Cedar Village allowed for the creation of Village Home Health and Hospice and a $10 million tax credit has recently allowed for renovation to our Senior HUD Housing.

The hard work, dedication and generosity of those living and working in our facilities continues to astound us. Over 20% of our workforce has been with us for ten years or more and we were recently awarded Top Place to Work by Cincy Magazine. Our fundraising efforts have exceeded yearly goals and both the amount of donors and monetary support has been on the rise.

Our organization has received numerous accolades throughout the years including deficiency free state surveys in Skilled Nursing, Assisted Living, Maple Knoll Child Center and Food Service; 5 Star rated Nursing Home status, Communicator of the Year Award, Skilled Nursing Best Practice, HomeCare Elite Award and more. As a member of Ohio Aging Services Network, Maple Knoll Communities was rated on care and delivery of service to our clients. Our outstanding services allowed Ohio Aging Services Network to rank The Knolls of Oxford #1 Healthcare provider in the state with Maple Knoll Village trailing close behind at #6.

Even during the time when most retirement living communities throughout the country were struggling to maintain levels of occupancy, we continued to see robust growth. At the present time, our communities maintain 100% occupancy with strong wait lists in Independent Living. These numbers prove that the Cincinnati market has a growing need for senior housing and services as the aging population continues to increase at a record setting rate.

Through the years we have been met with challenges such as cuts in federal funding, housing recession, capital expenses and increased need for benevolent support, which required us to look outside the box. Careful planning and fiscal responsibility have allowed us to remain financially sound and loyal to our core values, despite these challenges.

As the President and CEO of Maple Knoll Communities, I have seen many changes, but the most exciting are forthcoming. The recent creation of a new mission statement has helped to guide our organization into strategic planning that will lead Maple Knoll Communities well into the future. We look forward to attracting the best employees, new partnerships, increased fundraising efforts, creation of senior living accommodations and technology that will help to determine a course for continued growth, excellence, and service for older adults.

As you review our history you will learn more about our unique culture that reinforces the philosophy, mission and spirit of our organization. We have been here for 170 years, we remain strong and viable, and we pledge to continue to preserve our history of service for many more tomorrows.
Maple Knoll Communities is the surviving organization of three of Cincinnati's oldest charities. They were The Widows' and Old Men's Home, the Bodmann Widows' Home and the Maple Knoll Home. The Widows' and Old Men's Home was founded as the Society for the Relief of Aged Women in 1848. Mrs. Lydia Beecher was the founder and first Directress of the Society. She was the wife of Dr. Lyman Beecher, President of Lane Theological Seminary, and the step-mother of Harriet Beecher Stowe, who in 1851 published her famous Uncle Tom's Cabin.

Mrs. Beecher had been distressed to hear from the Rev. Horace Bushnell, city missionary, that penniless aged women were sent to Commercial Hospital, where other inhabitants were often drunken and degraded. Having confirmed this report through personal visits, she called a meeting of "some of the old residents, to see what could be done." In 1848 this group of ladies raised $1,423 toward starting a home, Mrs. Coleman Mansfield being the first donor. A house on Everett Street was rented for $18 a month. In 1851, The Home for Aged and Indigent Women was incorporated and a second rented house enlarged the capacity.

In 1879, it was decided to bring the Widows' Home and the Old Men's Home under one roof. Six years prior, Mr. Abram Taylor had left $10,000 in his will for the founding of an Old Men's Home. Mr. Taylor had wished the Home to be connected with the Widows' Home. Ensuing years saw the two homes successfully occupying the same building.

In 1855, a group of Cincinnati ladies founded The Protestant Home for the Friendless and Female Guardian Society as a maternity home for destitute women. The name was later changed to Protestant Home for the Friendless and Foundlings. As the name implies, it was not just a maternity hospital, but rather a home for unfortunate women.

The home moved to Springdale, the present location of Maple Knoll Village, in the early 1900s. When requests for services for unwed mothers had been declining for many years due to sociological changes within the country, the Board of Trustees of The Maple Knoll Home decided to change its charitable endeavors to providing services for the aging.

On October 1, 1973, the Maple Knoll Home merged into the Widows' and Old Men's Home. On October 12, 1973, the corporate name of the merged corporation was changed to Southwestern Ohio Seniors' Services, Inc. which is now Maple Knoll Communities, Inc.
The Knolls of Oxford is a non-profit continuing care retirement community that opened in 2000 and is located in Oxford, Ohio near the campus of Miami University. Located on a beautiful 85-acre campus, the community offers 108 villas, 28 assisted living apartments and a 62-bed skilled nursing facility and rehabilitation center. The Knolls of Oxford boasts a unique affiliation with Miami University. The Knolls of Oxford is so proud to have been recognized by U.S. News and World Report as a five-star rated nursing home for overall performance in health inspections, nurse staffing and quality of medical care.

I enjoy living at The Knolls of Oxford. It was one of the best decisions I made at a time when it was necessary to downsize. Life is busy at The Knolls. Occasionally, I have a day when I just sit back and stay home, and I realize how good living here is.

-Sally Wasser, Knolls of Oxford resident

Maple Knoll Village is a non-profit continuing care retirement community located on a beautiful 54-acre campus. The community includes 142 villas in the neighborhoods of Coventry Court, Eastwood, Westminster and Kensington, 135 apartments in Beecher Place and Kensington, 63 assisted living apartments in Breese Manor and Bodmann Pavilion, a 145-bed skilled nursing facility and rehabilitation center. The community features sprawling gardens and beautiful landscape unmatched in the area. The quality of the village’s residential health care services and programs are attested to by a long list of accreditations and citations. The hospital readmission rate remains well below the national average at 10.7% and Maple Knoll holds a 5-star rating for quality measures.

Our five star quality status is a testament to the dedication and hard work of our staff. It is an honor to have the exceptional care we provide for older adults in our community recognized with this coveted status.

-Tim McGowan, Vice President of Operations, Maple Knoll Communities
The affiliation’s goals are as follows:

1. To foster cooperation and interaction between The Knolls and Miami University for the benefit of both Miami University and The Knolls and their constituent groups.
2. To enhance educational opportunities for The Knolls’ residents and Miami University students and staff.
3. To increase intergenerational exposure and activities.
4. Miami students participating in service learning, internships and administrator-in-training programs at The Knolls.
5. To grant preferential admission to The Knolls for Miami University affiliated faculty and staff and their families to enhance the Miami University Community.

Formal University affiliations at both Maple Knoll Village and The Knolls of Oxford enhance the lives of residents and provide countless intergenerational learning experiences for students. The benefits of such affiliations allow our communities to access newly available innovations and technology, provide the opportunity to explore educational, recreational and cultural opportunities and actively participate in research initiatives to change the way older adults age. Miami University’s affiliation with The Knolls of Oxford, formalized on December 20, 2005 is one of more than 100 such partnerships forged between colleges and nearby retirement communities over the past 25 years. The formal affiliation has been renewed in 2008, 2011, and 2014 and will be renewed again in 2019.

I have learned that

The University of Cincinnati is one of the best research centers in the country, after living at Maple Knoll I know they are one of the best retirement communities in the nation. Together these two top notch companies will help seniors and make changes for decades to come.

Ed Weber, Maple Knoll resident

Vision Statement:
We will shape the future of healthcare and promote the best lifestyle possible for older adults.

Mission Statement:
Create a nationally recognized interdisciplinary learning partnership for students, faculty, practitioners, employees, and researchers that strives to enhance the quality of care and services for older adults. We will further the missions of the University of Cincinnati and Maple Knoll Communities by fostering a sustainable program of innovation, research, and practice.
In 1995, the nation’s only public radio station housed in a retirement facility and targeting older adults, crackled onto the airwaves. Today, WMKV/WLHS 89.3 and 89.9 FM is a member-supported, public radio station whose mission is to provide nostalgia, news and information to senior adults and their families. WMKV/WLHS remains dedicated to providing Greater Cincinnati popular programs that are not currently offered anywhere else. For many, the station offers entertainment and companionship around the clock. WMKV is on the air and on-line at wmkvfm.org. The way WMKV Radio was, and IS meant to be!

To me, the people that bring my meals on wheels are friends. I am blessed to have such good drivers. They seem interested in what’s going on with my life.

I think it’s great.

Joyce Viox, Meals on Wheels client

Maple Knoll Outreach Services for Seniors supports homebound senior citizens throughout the community. These services include providing transportation to community centers, to medical appointments and to therapy visits. We also provide a volunteer-driven Meals on Wheels program that delivers over 300 meals each day to the homebound elderly in 17 communities. Meals on Wheels now also provides pet food for homebound seniors’ furry companions. Maple Knoll Outreach Services for Seniors is located on the Maple Knoll Village campus in Springdale, Ohio.

Maple Knoll Communities is proud to manage three HUD subsidized buildings, Corbly Trace, Mt. View Terrace and The Meadows, in the Cincinnati area for seniors only, age 62 and over.

I knew part of my own healing was going to be having my own place. At Corbly Trace, I have the support I need and that allows me to keep going.

I get to be me.

Ms. Clark, Corbly Trace resident

WMKV is number one button on my car radio!

John Morris Russell, Cincinnati Pops

WMKV is my morning treasure and I listen all through the day.

Lynne Scott, Cincinnati listener

HUD Senior Living Residences

I knew part of my own healing was going to be having my own place. At Corbly Trace, I have the support I need and that allows me to keep going. I get to be me.

Ms. Clark, Corbly Trace resident
Maple Knoll Child Center is a Montessori preprimary program for children 3 through 6 years of age and is located on the campus of Maple Knoll Village. The program offers children the opportunity to experience intergenerational activities. The Child Center program is based on the Montessori philosophy and program of human development and education. It is a tuition-based program enrolling children residing in the neighboring communities.

OUTREACH SERVICES
FOR SENIORS

Village Home Health and Hospice is a joint venture between Maple Knoll Communities, Inc. and Cedar Village. Dedicated and talented staff provide skilled services to enable individuals to recuperate safely in the surroundings where they feel most comfortable... your own home. These services include: Skilled Nursing / Registered Nurse Services, Hospice Care, Physical & Occupational Therapy, Social Services, Speech Therapy and Home Health Aide assistance.

My husband was diagnosed with Alzheimer’s 5 years ago. All employees from your agency have been excellent with their care, with empathy to my husband and myself when things were so overwhelming for me.

–Home Health Patient’s Family Member

Maple Knoll means independence, fun & warmth in our house. Our family has benefited from the intergenerational program at Maple Knoll for decades. As a past student, I have wonderful memories of visiting grand-friends, reading to them and doing pottery with them. We loved visiting and sharing our lives with our grand-friends. We learned so much about respect and friendship at The Maple Knoll Child Center. When my oldest son was ready to enroll in preschool we automatically felt warmth and happiness when we revisited. He graduated in 2015 and now our twins, are learning to be confident and compassionate at The Maple Knoll Child Center.

–Abby Gist, Child Center parent

The Manor House Restaurant is located on the Maple Knoll Village campus and offers a fine dining experience in a beautiful setting. The Manor House Restaurant is open to the public through club membership. Open six days a week, the Manor House offers lunch, dinner, Sunday brunch and specialty dining events.

The Hemsworth Wellness Center on the campus of Maple Knoll Village is dedicated to the overall health and well being of its members. The center includes a fitness room, warm water pool and sauna and a variety of land and water classes. Exercise Physiologists and Fitness Specialists are available to guide your first evaluation and lead you to perform safe participation in programs. Membership is open to those 50 and older and the Center is now a SilverSneakers qualified facility.
The Future Care Fund adds a vital extra level of security for residents. We are living longer, which increases the probability of our running out of funds. Maple Knoll vows they will not make us leave when that happens; our contributions to the Future Fund—John Anderson, Maple Knoll Village resident—help support that vow.

The Fund Development Program at Maple Knoll Communities includes three approaches: Annual Giving, Major Gifts, and Planned Giving.

Our Annual Giving program benefitting the Future Care Fund, allows all residents to live a life of peace and security. The peace of knowing that home will always be here if one is short of funds, and the security of recognizing Maple Knoll Communities’ charitable mission.

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The Future Care Fund supports Maple Knoll’s and The Knolls of Oxford’s benevolent care program which provides the highest quality care and services to residents who cannot pay for the total cost of their care. The annual Future Care Fund contributes an important part of the total cost of our benevolent care program which is now over $1 million each year.

The Future Care Fund has:

• Distributed more than $20 million
• Helped our neighbors stay in their homes near friends and familiar surroundings
• Supported Residents anonymously

Individuals, who include Maple Knoll Communities in their estate plans, become members of our Living Legacy Society. A gift to the Living Legacy Society can be made through a bequest, life insurance plan, trust, or other type of planned gift. Membership is also given to anyone who has made $50,000 in gifts during their lifetime. A unique display has been created to honor individuals who are members of the Living Legacy Society. This colorful display is located in Heritage Hall at Maple Knoll Village. It features an assortment of antique teacups or collector mugs that pay tribute to those donors whose generosity has propelled Maple Knoll Communities into the respected organization it is today.

Major gifts for Capital Projects remain an important part of giving at Maple Knoll Communities. Significant projects in our history have included: The WMKV studios, Life Enriching Gardens at Maple Knoll Village, Breese Manor, The Hemsworth Wellness Center, The Dorothy Puccini Library, The Chapel at Maple Knoll Village, The Richard Neubauer, MD and John Hughes Hospice Center, Sycamore Senior Center, The Knolls of Oxford Memorial Garden, Spiritual Care Upper Room, Maple Knoll Big Bus and The Gregg Warshaw, MD Health Center.

I contribute to the fund because I believe that it is a responsibility of a Knolls Community member to help insure that continuous care is available for my neighbors and myself.

-Eileen Goode, Knolls of Oxford resident
Maple Knoll Communities Board of Directors

Board Members:

John Bloomstrom  
First Vice Chairman

Fred Robbins  
Chairman

Marilyn Hoskins  
Second Vice Chairman

David Zuidema  
Corporate Secretary

Kurt Marty  
Treasurer

Trustees and Board Emeriti

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Mrs. Peter A. Alpaugh  
Mrs. Cornelia H. Asbury  
Mrs. Zoe W. Ashley  
Dr. Sheila J. Atchley, Ph.D.  
Mrs. Nancy Decamp Bahman  
Mr. Oliver L. Bailey  
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Mrs. Mary Blair Garvey  
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Mrs. Nancy Geller  
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Mr. Frank T. Hamilton, III  
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Ms. Ann Huffman  
Mr. Gary "Doc" Huffman  
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Mrs. Marilyn Kremer  
Dr. Joseph Lindner, Jr.  
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Mr. Terry G. Marty  
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Mrs. Kathryn B. McGrew

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Mrs. Jonny McSwain  
Mrs. Ann Mootz  
Mr. Marcie Morrison  
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Mr. William Ostraander  
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Mr. James L. Pease, III  
Dr. Bernard F. Phelps  
Mr. Jerry Peterson  
Mr. Barry S. Porter  
Mrs. Nancy Lee Preston  
Dr. Nancy Robert  
Mr. J. Jay Rowe, III  
Mr. Robert D. Scallen  
Mr. Arthur R. Schiltz  
Mrs. Virginia E. Schott  
Mrs. Anne M. Taylor  
Ole J. Thienhaus, M.D.  
Cari G. Thompson, M.D.  
Dr. Alfred Tuchfarber  
Mr. Credie W. Vogel  
Mr. Gary B. Volz  
Mr. Clifford P. Wagner  
Mr. Robert Walker  
Mr. Frederick O. Ward  
Dr. Ronald L. Wiley  
Mr. Steven A. Wilson  
Mr. Drausin F. Wulsin
Maple Knoll Communities Current Leaders Administration:

<table>
<thead>
<tr>
<th>Year</th>
<th>Person</th>
<th>Position</th>
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<tbody>
<tr>
<td>2020</td>
<td>Laura L. Jones</td>
<td>Vice President of Technical Services</td>
</tr>
<tr>
<td>2000</td>
<td>Linda P. Bailey</td>
<td>Vice President of Finance</td>
</tr>
<tr>
<td>1999</td>
<td>Ann A. Mootz</td>
<td>Vice President of Human Resources</td>
</tr>
<tr>
<td>1997</td>
<td>Jonathon R. Lippincott</td>
<td>Vice President of Communications, Marketing and Development</td>
</tr>
<tr>
<td>1996</td>
<td>H. Truxtun Emerson, Jr.</td>
<td>Vice President of Operations</td>
</tr>
<tr>
<td>1995</td>
<td>Michael A. Hirschfeld</td>
<td>Vice President of Finance</td>
</tr>
<tr>
<td>1994</td>
<td>Jerry D. Smart</td>
<td>Vice President of Technical Services</td>
</tr>
<tr>
<td>1993</td>
<td>Joseph D. Landen</td>
<td>Vice President of Technical Services</td>
</tr>
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</table>

Maple Knoll Communities Staff:

<table>
<thead>
<tr>
<th>Name</th>
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</tr>
</thead>
<tbody>
<tr>
<td>Steve Copeland</td>
<td>Director, Spiritual Care and Ethics Services</td>
</tr>
<tr>
<td>Andy Craig</td>
<td>Vice President of Technical Services</td>
</tr>
<tr>
<td>Megan Ulrich</td>
<td>Vice President of Communications, Marketing and Development</td>
</tr>
<tr>
<td>Ross Farnsworth</td>
<td>Director, The Knolls of Oxford</td>
</tr>
<tr>
<td>Shirl Miller</td>
<td>Executive Assistant</td>
</tr>
</tbody>
</table>

The Knolls of Oxford Management Staff:

<table>
<thead>
<tr>
<th>Name</th>
<th>Position</th>
</tr>
</thead>
<tbody>
<tr>
<td>Terri Abernathy</td>
<td>Director, Environmental Services</td>
</tr>
<tr>
<td>Scarlett Kilgore</td>
<td>Director, Program Services</td>
</tr>
<tr>
<td>Stacey Brekke</td>
<td>Director, Oxford Communications</td>
</tr>
<tr>
<td>Duany De La Cruz</td>
<td>Manager, Therapy</td>
</tr>
<tr>
<td>Paul Harville</td>
<td>Director, Nursing</td>
</tr>
<tr>
<td>Suzanne House</td>
<td>Director, Alzheimer's Activities</td>
</tr>
<tr>
<td>Michael Williams</td>
<td>Director, Food Services</td>
</tr>
</tbody>
</table>

Community Services Staff:

<table>
<thead>
<tr>
<th>Name</th>
<th>Position</th>
</tr>
</thead>
<tbody>
<tr>
<td>Julie Cox</td>
<td>Director, Adult Day Care</td>
</tr>
<tr>
<td>Valerie Landell</td>
<td>Director, Outreach Services, Home Health and Hospice</td>
</tr>
<tr>
<td>Elizabeth Lilley</td>
<td>Director, Home Health, Village Home Health and Hospice</td>
</tr>
<tr>
<td>Joshua Howard</td>
<td>Director, Maple Knoll Home Health and Hospice</td>
</tr>
</tbody>
</table>

Timeline: 170 Years in the Making

1848 Mrs. Lydia Beecher founds The Society for the Relief of Aged Indigent Women.

1851 The Society for the Relief of Aged Indigent Women changes its name to The Home for Aged and Indigent Women and incorporated.

1881 Mrs. Lauretta Gibson founds The Bodmann German Protestant Widows' Home. This was an expressed wish of her father Mr. Ferdinand Bodmann.

1884 The Protestant Home for the Friendless and Foundlings changes its name to The Hospital and Home for the Friendless.

1916 The Bodmann German Protestant Widows' Home becomes the Bodmann Widows' Home.

1920 The Widow's Home and the Old Men's Home are officially consolidated and incorporate as the Widow's and Old Men's Home.

1932 The Widow's Home and the Old Men's Home are officially consolidated and incorporate as the Widow's and Old Men's Home.

1934 Construction starts on $14.5 million model retirement community. The site is 54 lush, wooded acres in Springdale, the previous site of the Maple Knoll Hospital and Home.

1977 Maple Knoll Village opens to seniors, providing independent living apartments and long-term nursing facilities.

1979 Jerry D. Smart is elected president of the American Association of Homes for the Aging. Maple Leaf Auxiliary founded on October 3rd and offers community and resident volunteer services to the Village.

Rock of Aging

The Rock of Aging Award is a distinct honor given to an individual who has shown true dedication and care in the field of aging. This person provides innovation, compassion, education and enthusiasm to the geriatric community. Since 1993, Maple Knoll has selected 15 different individuals who have shown endless support through the years to the organization by honoring and awarding them the Rock of Aging Award. Past recipients of this award have included:

1993 - Joseph D. Landen
1994 - Jerry D. Smart
1995 - Michael A. Hirschfeld
1996 - H. Truxtun Emerson, Jr.
1997 - Jonathan R. Lippincott
1999 - Ann A. Moott
2000 - Linda P. Bailey
2001 - Laura L. Jones
2002 - Robert Logan
2003 - Mary Sexton Beece
2004 - Jerry Pietch
2006 - Terry Marty
2008 - J. Wickliffe Ach
2014 - Gregg Warshaw, M.D.
2016 - Steve Wilson
1980
The Meadows opens on June 15 and provides housing and services under the department of HUD. Section 8 rental assistance program to moderate low-income elderly persons. Center for Older Adults opens August 4th which extends services of Maple Knoll Village to older people in the neighboring communities of Springdale, Glendale, Wyoming, Forest Park, Woodlawn and Greenhills. Re-run shop opens September 30 and profits assist the Auxiliary in their annual projects.

1981
Eastwood Villas is built and consists of twenty six two-bedroom homes. All units are fully occupied in a few weeks, and there is a waiting list for the villas and all other accommodations at Maple Knoll Village. The first issue of the corporate newsletter, The Village Voice, is published in December.

1982
Gerontology Institute is founded with the purpose to improve the quality of long-term care by developing an education, training and research environment for residents, personnel and the community. The Village, with the University of Cincinnati College of Nursing and Health, is awarded the Robert Wood Johnson Foundation grant to establish Maple Knoll as a teaching nursing home, one of 11 teaching nursing homes across the country. Village Executive Council formed.

1983
Coalitions on Aging are formed in the surrounding communities and Maple Knoll Center for Older Adults serves as the enabler in the formation of this aging network. A Memorial Tree program is established and a Pet Therapy program initiated.

1984
President Jerry D. Smart receives the American Association of Homes for the Aging highest award, the Award of Honor, “for significant contributions to the care of the aging on a national level.” Art lending library is established.

1986
The Village is awarded Continuing Care Accreditation, one of the first accredited facilities in the nation.

1987
A new Outreach Services Building is completed. The 15,000 square foot structure cost $1.5 million and houses the Gerontology Institute and the Center for Older Adults, with over 1,100 members. 492 volunteers assist in the outreach program of the Center. University of Cincinnati’s Geriatric Evaluation Center opens at Maple Knoll Village and offers complete diagnosis evaluation for the older persons. Center for Older Adults to moderate low-income elderly.

1988
Maple Knoll Village celebrates its 140th anniversary. America’s Great Friday Night Smokeless Bingo opens at the center, to provide funds for operating expenses. The first Herbsifest Trustee Alumni Reunion is held in October.

1989
First Walk of Ages was held on May 6, 1989 with a four mile walk-a-thon from Maple Knoll through Glendale. Maple Knoll Management, Inc. formed on April 29th, a for profit subsidiary corporation that provides management and consulting services. First Future Fund campaign is initiated. Maple Knoll Child Center receives an award from Governor Celeste for encouraging intergenerational volunteerism. The Village’s first professionally printed annual report wins second place in the Cincinnati Editors’ Association publications contest. The first Velma Walton lecture is held for nursing assistants. Twenty one villas begin construction next to the Center for Older Adults to be named Westminster.

1990
The Maple Knoll Child Center holds a reunion of its first graduating class. Maple Knoll Village is reaccredited by the Continuing Care Accreditation Commission of the American Association of Homes for the Aging. The Maple Knoll Leaf Auxiliary presents the residents with a beautiful new mini-bus with a wheelchair lift.

1992
The Living Legacy Society is inaugurated, allowing SOSSI to be named beneficiary in a will, trust or life insurance policy. Genevieve Hoadly, former board member, endows Village with $8 million, the largest bequest in its history. The Gerontology Institute celebrates its ten year anniversary. A 40 foot Metro-liner bus is a Christmas gift to the residents; purchased with Hoadly trust funds, the super bus seats 43 passengers and permits overnight trips. Maple Knoll Village is named one of the top 15 Continuing Care Retirement Communities in the United States by New Choices magazine.

1993
Maple Knoll Village is named one of the top 20 Continuing Care Retirement Communities in the United States by New Choices magazine. A $27 million tax exempt bond issue closes to finance expansion project of 80 manor homes and a 60-unit Assisted Living building, complete with a Health and Wellness Center.

1994
Construction begins on $32 million expansion project. Aggressive marketing efforts begin as billboards and television ads accompany construction of Assisted Living Building and 80 manor homes, known as Coventry Court.

1995
Jerry Smart is appointed by Governor George Voinovich as a delegate to the 1995 White House Conference on Aging, Washington, D.C. WMKV 89.3 FM, the flagship radio station of the Maple Knoll, opens in 1995 as the nations first educational public radio station to be licensed to a retirement community. The station features big band music and information regarding activities and services available to older adults.

1996
University of Cincinnati’s Learning in Retirement program is initiated on the Maple Knoll Village campus. SOSSI becomes a member of the Momentum Health Alliance, an alliance of 15 non-profit long term care organizations. WMKV FM awarded Innovation of the Year by AOPHA. WMKV FM awarded Innovation of the Year by AAHSA. WMKV FM receives the Award of Merit at the Annual Gabriel Awards. Chaplain James Graham becomes Maple Knolls first Chaplain and Director of Spiritual Services.
1998
Over 100 residents, staff, and volunteers added their caring stitches to create Maple Knoll Village’s magnificent 150th Anniversary Quilt. This one-of-a-kind work of art incorporates photos transferred to fabric, amid leaves with glorious shadings of color that depict the four seasons.

1999
150th Anniversary Quilt

2000
SOSSI expands into Oxford, Ohio, opening a new retirement community called The Knolls of Oxford. When complete in 2004, The Knolls also will include 80 cottages, 40 assisted living apartments and 50 nursing care units.

2001
Southwestern Ohio Seniors’ Services, Inc. changes its corporate name and becomes LifeSphere.

2002
LifeSphere celebrates the Grand Opening of the Life Enriching Gardens located on the campus of Maple Knoll Village. The gardens, which include a Memory Garden, Enabling Garden, and a Children’s Garden, seek to improve the quality of life for those who live and work within the facility. Maple Knoll Village proudly celebrates its 25th Anniversary of serving older adults within the Greater Cincinnati area.

2004
James M. Formal takes over as the new President and CEO of LifeSphere. Mr. Formal sees his new position as an opportunity to position LifeSphere to be successful far into the future.

2005
The Knolls of Oxford and Miami University enter into an affiliation that will advance interaction between the two organizations. LifeSphere Home Health Services is recognized as a National Best Practice Agency and is invited to take part in The National Hospitalization Study.

2006
In partnership with home builder Great Traditions Homes, Inc. construction begins on the New Westminster Cottages. The 22 cottages are the largest in the history of LifeSphere. WMKV 89.3 FM signs an unprecedented agreement with FOX19 allowing WMKV to broadcast morning news. Other changes within the radio station include the revival of classic programs such as Theater of the Mind, Mystery Playhouse and The Big Broadcast.

2007
LifeSphere breaks ground on 56 new apartments called Kensington Place on the campus of Maple Knoll Village and 14 new villas called Redbud Trace on The Knolls of Oxford campus. Sycamore Senior Center celebrates 30 years of serving active older adults in 31 communities across the TriState. Thanks to a very generous donation of $1 million from resident Martin Hemsworth, the Maple Knoll Wellness Center is renovated and renamed the Ann and Martin Hemsworth Wellness Center on the campus of Maple Knoll Village.

2008
LifeSphere becomes Maple Knoll Communities Inc. Maple Knoll purchases a one-third (33.3%) ownership interest in Homewell Senior Care, which provides non-medical services related to the in-home care needs of the elderly and disabled individuals in Greater Cincinnati.

2009
The Maple Leaf Auxiliary, our volunteer services, celebrates their 30th anniversary. Maple Knoll Village forms a resident ambassador group. This group of resident’s volunteers assists the marketing, development and public relations teams with events, advertisement and greeting future residents.

2010
Thanks to a generous donation from resident Dorothy Puccini’s estate, Maple Knoll was able to renovate their library and transform it into The Dorothy Puccini Library. Maple Knoll Village and The Knolls of Oxford are honored with the prestigious award of a five-year accreditation as a Continuing Care Retirement Community issued by CARF International (Commission on Accreditation of Rehabilitation Facilities). WMKV 89.3 FM partners with Cincinnati’s top rated TV news station, Local 12 WKRC, to bring simulcasts of the local 12 news each weekday morning and evening.

2011
The Maple Knoll Communities Spiritual Care Department celebrates their 15th year anniversary. This coincides with a generous donation from resident Hoyt Chaloud which allowed Maple Knoll to renovate the chapel and add a sacristy and a tranquility garden in memory of Fran Chaloud.
Maple Knoll Communities continues to become more efficient by bringing in-house therapists for their rehabilitation departments. WMKV 89.3 FM reaches an all-time high of 30,000 listeners.

Spiritual Care celebrates 15 years and

2012
Maple Knoll Communities begins offering custom home accommodations where residents have choices and opportunities to design their living accommodations.

2013
Thanks to a generous donation from residents John Hughes and Richard Neubauer, M.D., Maple Knoll Communities was able to open a new hospice center. The Richard Neubauer, M.D. and John Hughes Hospice Center is located on the third floor of Bodmann Pavilion at Maple Knoll Village. The University of Cincinnati and Maple Knoll Village Collaboratory House is formed in an Eastwood Villa. This collaboration will bring new testing and technology, such as the FloBot robot, to Maple Knoll’s campus with the hopes of improving health care for older adults in the future. Maple Knoll Village and The Knolls of Oxford both earn the Holleran Highest Honors in recognition of outstanding efforts in providing the highest levels of service to all residents.

2014
Maple Knoll Village and The University of Cincinnati hold a formal ribbon cutting and dedication of The Collaboratory House. On November 6th, The Knolls of Oxford celebrated the renewal of the Affiliation agreement with Miami University. Maple Knoll Village hosts its first Grandparent’s Day for residents, employees and family members.

2015
Maple Knoll Communities and The University of Cincinnati signed a formal affiliation on April 27th, 2015. Eight employees are inducted into Leading Age Ohio’s Stars Program for their delivery of exceptional service to the older adults they serve. Maple Knoll Communities earns the 2015 Communicators Award. Maple Knoll Village begins using Flo-Bot, a telehealth robot, in Skilled Nursing to assist physicians with patients. Maple Knoll resident John “Jack” Hughes is one of twelve accomplished older Ohioans inducted into the Ohio Senior Citizens Hall of Fame for 2015. Renovations to the Eastwood and Coventry Court neighborhoods were completed with additional renovations planned for the future. Maple Knoll was awarded $1 million in tax credits to renovate existing buildings at The Meadows. The project will update 149 apartments in two buildings in The Meadows complex. The Maple Leaf Auxiliary met their goal of providing $200,000 towards the purchase of a large 40 passenger bus for use by the Maple Knoll Village residents.

2016
Maple Knoll Communities closes Sycamore Senior Center and forms Maple Knoll Outreach Services for Seniors. Maple Knoll Outreach Services for Seniors is a focal point in Southern Ohio for programs designed for older adults. Vital Sycamore Senior Center programs were transferred to Maple Knoll Outreach Services for Seniors.

Maple Knoll Village Skilled Nursing implemented structured Interdisciplinary Bedside Rounding with their care team in February, 2016. Maple Knoll Village began a capital campaign to upgrade the on campus Health Center located in Bodmann Pavilion. The Knolls of Oxford added four villas to the campus, which increased the number of independent living homes to 106. Miami University and The Knolls of Oxford gathered in July of 2016 to celebrate 10 years of successful affiliation. In an effort to provide exceptional care and services, Maple Knoll Communities entered into a joint venture with Cedar Village which allows both organizations to come together to improve home health offerings in the community. Acting together as Village Home Health and Hospice, the venture was established to further both organizations missions.

The Knolls of Oxford was selected as a TriHealth Preferred Provider. The collaboration with The University of Cincinnati was featured on WCPO television’s “Living Senior Smart” program. The program was recognized as a Bronze Winner in the “38th Annual Telly Awards” for the collaboration national attention. The Maple Knoll Child Center continued to connect, create and guide a multigenerational community of students and residents as they celebrated their 40th year in existence.

Maple Knoll Villages “Yup, Still got it Campaign” shows the fun side of senior living

2017
Maple Knoll Village was awarded a 5 Star Nursing Home Rating Status from the Centers for Medicare and Medicaid Services. The Centers for Medicare and Medicaid Services created a Five-Star Quality Rating System to help consumers, their families, and caregivers compare nursing homes. Maple Knoll Village was named as a 2017 Winner of Best Workplaces in Ohio.

2018
Maple Knoll Communities, Inc. celebrates 170 years. Maple Knoll Village moves the Dorothy Puccini Library to a new location in Heritage Hall. Maple Knoll Village and The Knolls of Oxford Resident Satisfaction Surveys and Maple Knoll Communities Employee Satisfaction Surveys receive Holleran Highest Honors.